**Informing the GOC about suspected illegal practice**

Please use this form if you would like to inform us of a potential offence under the Opticians Act 1989.

We have published a protocol for the investigation and prosecution of suspected criminal offences, which can be found on our website at: [Protocol for the investigation and prosecution of criminal offences](https://optical.org/en/publications/illegal-practice-protocol/). We will consider your complaint in accordance with this protocol and we may contact the suspected offender and any third parties as appropriate.

We will let you know the outcome at the conclusion of the case, and we will inform you of any significant developments during our investigation.

Please provide as much detail as you can, and send the completed form by email to [lc@optical.org](mailto:lc@optical.org) or by post to Legal Department, General Optical Council, 10 Old Bailey, London, EC4M 7NG.

If you would like to know more about our management of these type of complaints, please contact the legal team at [lc@optical.org](mailto:lc@optical.org).

1. **Your details** *Please fill in your details below:*

|  |  |
| --- | --- |
| **Title:** |  |
| **First name** |  |
| **Family name** |  |
| **1st line of your address** |  |
| **2nd line of your address** |  |
| **Postcode** |  |
| **Contact number** |  |
| **Email address** |  |
| **Which of these best describes you?** | *Please select* ***one*** *option by putting a cross in the relevant box.*  Trading Standards Officer  Employee/member at a public body (other than Trading Standards), the GOC or another regulator  GOC or GMC registrant  Journalist or other employee/member of the press/media  None of the above |

1. **Disclosure**

May we disclose your name in these proceedings?

**I agree** to my name being disclosed **I** **do not** agree to my name being disclosed

*(NOTE: In some circumstances, we might be required to disclose this form, including your details, even if you have not consented to disclosure, for example if a court orders disclosure or if we consider that disclosure would be in the public interest. We will let you know if this happens).*

1. **Suspected offender’s details** *Please fill in the details below:*

|  |  |
| --- | --- |
| **Individual/company name** |  |
| **1st line of address** |  |
| **2nd line of address** |  |
| **Postcode** |  |
| **Telephone number** |  |
| **Email address** |  |
| **Website address** |  |

1. **Suspected offence information** *Please fill in the details below:*

|  |  |
| --- | --- |
| **Date of offence** |  |
| **Does the offending appear to be on going?** | *Please select* ***one*** *option by putting a cross in the relevant box.*  Yes No |
| **Which of these best describes your complaint?** | *Please select* ***as many*** *options as necessary by putting a cross in the relevant box(es).*  Sale of zero powered (fashion) contact lenses  Sale of powered (prescription) contact lenses  Fitting of contact lenses  Sale of spectacles  Misrepresenting GOC registration status  Sight testing  Other (Please specify): *Click here to specify.*  Some or all of the offence involves use of the internet |

1. **Suspected offence details**

*Please provide as much information as you can about the matter you want to report, and list all supporting evidence that you are enclosing.*

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1. **Any other information**

*Please provide any information not already given in this form, for example details of a related complaint to the GOC or someone else, and witnesses’ contact details.*

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**Thank you for taking the time to complete this form. Please check you have completed it correctly and then email it to** [**lc@optical.org**](mailto:lc@optical.org)