

COUNCIL

Actions arising from public Council meetings

Meeting: 9 May 2018

Status: for noting

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Purpose

1. This paper provides Council with progress made on actions from the last public meeting along with any other actions which are outstanding from previous meetings.
2. The paper is broken down into 3 parts: (1) action points relating to the last meeting, (2) action points from previous meetings which remain outstanding, and (3) action points previously outstanding but now completed. Once actions are complete and have been reported to Council they will be removed from the list.

Part 1: Action points from the Council meeting held on 28 February 2018

Ref	by	Action	Deadline	Notes
01(18) 28/02/18 (8694)	MN	Chief Executive & Registrar’s report: i. Registration – advise Council of the final numbers of registrants who responded to the additional information request; and	May 2018 Council	COMPLETED: 18,309 registrants responded to the information request (82 per cent). This rises to 84 per cent if you remove those registrants who chose not to renew.
28/02/18 (8694)	LD	ii. FTP (Defence Stakeholder Group) – include registrants who have been involved in the FTP process to glean their feedback;	Q1 2018/19	COMPLETED: First meeting held on 5 March 2018. Group agreed that this is important and will ensure to feedback from clients to enable GOC to review processes in line with these views.
02(18) 28/02/18 (8697)	NH	Approach to business standards i. ensure consistent terminology. Use ‘optical businesses’ instead of ‘business registrants’ and ‘patient’ and ‘customer’ to be used together;	Feb 2018	COMPLETED: reflected in revised version of the draft business standards which we will be publishing for consultation.

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28/02/18 (8697)	DR	ii. early engagement with NHS England on the GOS contract.	May 2018	COMPLETED: we have had an initial meeting with the Primary Care Division of NHS England to discuss how the new business standards can form part of the overall system of assurance. We will continue this engagement and also engage with the devolved administrations.
28/02/18 (8697)	NH	iii. earlier drafts of the standards presented to the committees to be sent to Council	March 2018	COMPLETED: initial draft of the standards were emailed to Council we will circulate the revised standards prior to publishing them for consultation.
03(18) 28/02/18 (8701)	MN/BR	Performance report Q3 (Registration): include more information on the new KPI (accuracy of new entries to the register) in order to provide assurance to Council that the minimum 10 per cent audit/dip sift was being achieved;	May 2018 Council	COMPLETED: this is reported in the Q4 Performance report – see paper C19(18). Registration has a policy in place to measure this KPI including a triage system which is based on risk and to ensure that 10 per cent of entries are checked each month.

Part 2: Action points from previous meetings which remain outstanding

Ref	by	Action	Deadline	Notes
24(17) 15/11/17 (8679)	MW & MN	Registration Fees Rules: i. give consideration to introducing a fine for late payment in future years if it was considered necessary; and	Q1 2018/19	NOT YET DUE: renewal closed on 31 March 2018 following which consideration will be given to whether this is necessary.
24(17) 15/11/17 (8679)	SI	ii. undertake work to look at whether education providers should be charged for accreditation	2018/19	NOT YET DUE: this will be part of a wider review which we will consider as part of our 18/19 business planning.

Ref	by	Action	Deadline	Notes
19(17) 15/11/17 (8672)	AB	Consultations timetable: present to the next Council meeting.	May 2018	COMPLETED: the timetable is attached to the Chief Executive and Registrar's report (C13(18)).
20(17) 15/11/17 (8673)	NH	Vision and safe driving: explore a joint initiative between the GOC, DVLA and other relevant optical bodies to raise the consciousness of the public protection issues in this area.	Q2/Q3 2018	IN PROGRESS: we will be consulting on draft guidance on vision in Q4 2018/19 and driving and will use this as an opportunity to raise awareness of the relevant public protection issues.
21(17) 15/11/17 (8674)	DR/AJ	Public Perceptions research: question more creatively presumptions that more automation and artificial intelligence would equate to less human interaction, to ensure patients understand the impact of technological change on the role of registrants.	2018/19	NOT YET DUE: this will be considered when the scope of our next public perceptions research study is agreed.
15(17) 15/11/17 (8666)	CH	Education Strategic Review (ESR): i. give further thought to how additional qualifications fit in with the review; and	Q3 2018/19	IN PROGRESS: we have taken this into account in taking forward the development of standards for education providers and of learning outcomes.
15(17) 15/11/17 (8666)	CH	ii. consider arrangements which might be needed post Brexit	Q3 2018/19	IN PROGRESS: we will continue to monitor the likely implications of Brexit and consider any impacts specific to education following the planned consultation.
16(17) 15/11/17 (8668)	MD	CET project update: the published project plan should clearly explain the different phases and terminology in order to aid understanding	Q4 2017/18	COMPLETED: we have taken this into account in developing our project plan as explained in the paper to be discussed at the May Council meeting.

Ref	by	Action	Deadline	Notes
08(17) 26/07/17 (8636)	CH	Education strategic review: engage with other members such as the Investigation committee, Education visitor panel and the hearing panellists in order to further broaden the input of views.	Q2 2018/19	IN PROGRESS: we intend to hold an inter-committee meeting post-consultation.
26(16) 16/11/16 (8537)	LD	2016 registrant survey results: share more learning with registrants on FTP issues and outcomes to enable them to feel more confident in raising concerns.	Q1 18/19	NOT YET DUE: we will explore these issues in more detail as part of the consultation in respect of business standards
14(16) 26/07/16 (8484)	SI	Accreditation and quality assurance framework for education: Companies committee to receive the new Framework at their next meeting.	Q2 / Q3 18/19	NOT YET DUE: We will review the accreditation and quality assurance framework in revising the related operational handbooks.

Part 3: Action points previously outstanding but now completed

Ref	by	Action	Deadline	Notes
20(17) 15/11/17 (8673)	MD/AJ	Vision and safe driving: explore whether the GOC could be represented on the DVLA panel	Feb/Mar 2018	COMPLETED: the DVLA have advised that an Optometrist will be joining their Advisory Panel from Autumn 2018. They have also advised that it is highly unlikely that any regulator would be permitted to attend these meetings either as a member or an observer.