

COUNCIL

Actions arising from public Council meetings

Meeting: 10 July 2019 **Status:** for noting

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Purpose

1. This paper provides Council with progress made on actions from the last public meeting along with any other actions which are outstanding from previous meetings.
2. The paper is broken down into 3 parts: (1) action points relating to the last meeting, (2) action points from previous meetings which remain outstanding, and (3) action points previously outstanding but now completed. Once actions are complete and have been reported to Council they will be removed from the list.

Part 1A: Action points from the Council meeting held on 15 May 2019

Ref	by	Action	Deadline	Progress update
04(19) 15/05/19 (7)	MW	Updated actions (themes emerging from exit interviews): provide more details comments to enable Council to understand key themes for future learning	July 2019 Council	COMPLETED: SMT have agreed that staff turnover will be a standing item as part of the review of Business Performance / Finance each quarter. HR will present key points from exit interviews with a focus on recurring themes and actions that can be undertaken in the future. Findings will also be incorporated where relevant into discussions with Council at the presentation of the annual staff survey.
05(19) 15/05/19 (9)	MW/ YG	Chief Executive and Registrar’s report – Registration: provide clarity on the mechanism used to ensure that those registrants removed are no longer practising	July 2019 Council	COMPLETED: The GOC regularly publishes lists of amendments to its register on the GOC website. Following the end of annual renewal and the removal of those registrants who withdrew, retired or failed to apply to renew, lists of removals are also published on the website. The Registration Department notifies the NHS (Primary Care Support England) and Primary Care

15/05/19 (9)	MW/ YG	<p>Chief Executive and Registrar’s report – Registration: provide an update on whether the request for registrants to provide details of their professional indemnity insurance policy expiration date had highlighted any issues</p>	July 2019 Council	<p>(National Performers Lists) of amendments and withdrawals. It was agreed some time ago with major stakeholders (representative bodies, major employers etc.) that amendments would be published monthly.</p> <p>COMPLETED: An initial review of the data provided shows that around 250 registrants failed to give a valid policy number (e.g. ABCDEFG or 000000 etc.). Of those 250, all but nine stated their policy was held through a major representative body or employer (i.e. AOP, ABDO, Specsavers, Boots etc.). A follow up exercise to review all data provided and contact/audit registrants if required is planned for the next six to eight weeks.</p>
15/05/19 (9)	SS/MD	<p>Chief Executive and Registrar’s report – CET: ensure the CET evaluation provides enough information to enable Council to understand the barriers to registrants in obtaining the required number of points</p>	July 2019 Council	<p>COMPLETED: The project product description for the CET Evaluation report includes questions on barriers to meeting requirements. As part of the evaluation the GOC will be analysing registrant behaviour patterns from the data we hold. This will not necessarily provide us with the reasons why, so we are taking a proportionate approach to fill the gap in our knowledge by sending out a quick questionnaire specifically to registrants who had not met their requirements by 31 October 2018 (the legal notification date) to understand why. We are also sampling those registrants who are registered outside of the UK since through our operational department we hear anecdotally that it is more difficult to complete CET for this category of registrant and want to test whether this is the case. The report is planned to be shared with Council in November 2019.</p>

15/05/19 (9)	GH/NE	<p>Chief Executive and Registrar's report – Stakeholder engagement: include Council members stakeholder engagement as an annex to future Chair's reports</p>	July 2019 Council	<p>COMPLETED: this is included in the Chairs Report – see paper C21(19)</p>
06(19) 15/05/19 (14)	MW/ YG	<p>Q4 Performance report – non-EEA applications: provide more information regarding the distribution of geographical location and types of applicants as well as information on prior learning and fast tracking from non-EEA applicants</p>	July 2019 Council	<p>COMPLETED: between 01/04/2018 and 01/04/2019 we received following:</p> <ul style="list-style-type: none"> • 98 non-UK applications from 31 different countries (see table one at the end of this paper) • 59 EU Directive Applications • 39 Non-EEA Applications <p>As can be seen from the wide variety of nationalities making up non-UL applications the educational establishments and qualifications gained will be diverse. There is no fast-tracking of applications. Applications are processed in the order they are received. We aim to progress applications within EU directive timescales.</p>
15/05/19 (15)	MW/ YG	<p>Q4 Performance report – Registration: provide clearer wording for 'registrant removals following renewal' to make this clear that it was because these registrants had failed to apply</p>	July 2019 Council	<p>COMPLETED: we will ensure that the wording is clearer in future.</p>
07(19) 15/05/19 (20)	AB	<p>Council Forward Plan – vision and safe driving: engage with Roger Anderson (former Companies committee member) as he has recently been seconded on to the DVLA committee</p>	Q2 2019/20	<p>COMPLETED: We have contacted Professor Anderson to seek his views on the draft guidance on confidentiality, including vision and driving.</p>

Part 2: Action points from previous meetings which remain outstanding

Ref	by	Action	Deadline	Progress update
01(19) 13/02/19 (8828)	AB, MD, NM	Standards for optical businesses: consider whether it would be possible to provide further information on the geographical location of those who were more / less likely to register and what implications this might have for public protection	Q3 2019/20	NOT YET DUE: we will consider this as part of our work to gather improved data on unregistered optical businesses.
03(19) 13/02/19 (8843)	NE	EDI monitoring report 2017/18: when developing the 2020-23 EDI Strategy, consider the requests from Council	Nov 2019	NOT YET DUE: to be taken into consideration when the next strategy is developed

Part 3: Action points previously outstanding but now completed

Ref	by	Action	Deadline	Progress update
03(19) 13/02/19 (8842)	ARC	EDI monitoring report 2017/18: Audit, Finance & Risk committee to consider whether an internal audit of impact assessments should be considered in 2019/20.	Q1 2019/20	COMPLETED: ARC considered this at their meeting on 9 May 2019. This will be captured at some point over the next three years but not in 2019/20 due to other priorities.

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