

**C(31)08**  
**20.11.08**

## **CHRE Regulators' Performance Review Report**

---

### **Purpose:**

To consider the CHRE report on GOC's 2007-08 Performance Review and the steps to be taken to address the concerns raised by GOC.

### **Summary:**

CHRE's report of the GOC's performance review for 2007-08 was published in August 2008. The report is available to download from:

[http://www.chre.org.uk/img/pics/Perf\\_Rev\\_Report\\_1.pdf](http://www.chre.org.uk/img/pics/Perf_Rev_Report_1.pdf)

The report commended GOC for being an efficient and effective regulator with its work clearly focused on enhancing public protection. The GOC's internal governance was highlighted as an area of strength, including the GOC's Code of Conduct for Council Members, Panel Members, and its appraisal systems for Council Members and members of the Hearings Panel.

The report also highlighted some areas of concern. The attached paper outlines the comments made in the report and the actions being taken to address these. Audit Committee has considered the actions identified and were satisfied with the steps being taken. However it was suggested that further clarification be sought from CHRE on the precise rationale for its suggestion that a formal IT-based case management system be adopted for handling FTP allegations.

**Council is asked to consider** the CHRE's performance review of the GOC, and satisfy itself that the steps being taken to address the concerns identified in the report are adequate and appropriate.

### **Author:**

Dian Taylor  
020 7307 3458  
dtaylor@optical.org