

Please note that some of these items span more than one strategic objective, however have been listed under a single objective.

	Strategic		Operational	Assurance			
	1. Higher standards	2. Increased trust and awareness	3. Improved complaints-handling	4. Better service delivery	5. Regulatory change	6. Improved evidence base	7. Organisational change
10 February 2016 CONFIDENTIAL				Committee updates	Public Affairs Strategy		SMT pay award
10 February 2016 PUBLIC	Strategic review of education and training	Life time registration number: consultation	Strategy for managing complaints quickly and effectively	Stakeholder engagement strategy review	Review of EEA applications	Public perceptions research	EDI Update
			Illegal Practice: Code of Practise	Financial and Corporate Performance Reports Q3			Reserves policy
	CET Scheme 2013-15: cycle report	2016/17 budget			Raising Concerns with the GOC (whistleblowing) policy: outcome of consultation and internal whistleblowing policy		Member fees review
			Trustee indemnity Update				
	Code of Conduct						
	Management of Interests policy						
	16/17 business plan						
	Reappointment of external auditors						
Lay Council member appointment							
11 May 2016 CONFIDENTIAL				Committee updates			
11 May 2016 PUBLIC	Standards strategic review: new guidance	Life time registration number: consultation outcomes	OCCS annual report 15/16	Draft financial outturn 2014/15 and Corporate Performance Report Q4	Legislative reform		External audit fee
							Corporate Complaints policy
							Results of the employee and registrant survey
							SAC & ARC ToR
27 July 2016 CONFIDENTIAL		Draft Annual report & financial statements		Committee updates			Registrant & lay Council member appointments
27 July 2016 PUBLIC	Standards strategic review: new guidance	PSA performance review 15/16	Corporate Complaints policy	Financial and Corporate Performance Reports Q1	Registrant survey		Review of publication of Council and committee minutes
				Council and Committee scheduling 17/18			
16 Nov 2016 CONFIDENTIAL				Committee updates			17/18 business plan
16 Nov 2016 PUBLIC	Standards strategic review: outcome of consultation on standards for businesses	Annual report & financial statements 15/16	Complaints about members policy	Financial and Corporate Performance Reports Q2			Standing Orders
		2017/18 budget					