

**COUNCIL**

**Actions arising from public Council meetings**

**Meeting:** 13 May 2020

**Status:** For noting

**Lead responsibility and paper author:** Janet Adeyemi (Governance and Compliance Manager)

**Purpose**

1. This paper provides Council with progress made on actions from the last public meeting along with any other actions which are outstanding from previous meetings.
2. The paper is broken down into 3 parts: (1) action points relating to the last meeting, (2) action points from previous meetings which remain outstanding, and (3) action points previously outstanding but now completed. Once actions are complete and have been reported to Council they will be removed from the list.

**Part 1A: Action points from the Council meeting held on 26 February 2020**

Ref	by	Action	Deadline	Progress update
04(20) 26/02/20 (12)	MD	<p><b>Strategic Plan (inc-EDI strategy):</b></p> <ul style="list-style-type: none"> <li>i. the strategic plan must demonstrate how the GOC would address the patient care issues and to directly link the response section on revised business regulation;</li> <li>ii. the mission statement be re-drafted so that it was concise and not open to different interpretations;</li> <li>iii. greater emphasis on the opportunities/challenges section which should clearly express this as an outcome sought from the</li> </ul>	May 2020	<p><b>COMPLETED.</b> We added the following text to ‘World-class regulatory practice (We will reform business regulation...):’ ‘We will seek to understand the risks associated with vulnerable patients, particularly those who are seen in domiciliary settings.’</p> <p><b>COMPLETED.</b> We changed the mission statement to: ‘Our mission is to protect the public by upholding high standards in the optical professions.’</p> <p><b>COMPLETED</b> We added the following text under ‘New challenges and opportunities’: ‘Optometrists and dispensing opticians</p>

		<p>Continuing Education &amp; Training (CET) Review;</p> <p>iv. the HSID and Girth reports should be referenced in challenges/opportunities as these suggested a 30% increase in glaucoma cases in community care going forward;</p> <p>v. clearer messaging on how the organisation currently handles conflicts, explaining that this was applied to all relevant individuals who represent and work for the GOC in various capacities; and</p> <p>vi. working within our means the statement on page 16 under efficiency savings refers to this and that this needed to be included in the introduction page.</p>	<p>have the potential to reduce the burden on the NHS and the wider healthcare system. They may need to upskill in order to meet the needs of healthcare commissioners to deliver more care in community or domiciliary settings, and effectively manage and treat more vulnerable patients and patients with complex needs.</p> <p><b>COMPLETED</b> We considered this point but did not think it was appropriate to add reference to specific report, as we felt that the section on the pressure on ophthalmology was already made in the document.</p> <p><b>COMPLETED</b> We added the following text under 'World-class regulatory practice (We will implement new legislation...)': 'We will continue to manage any potential conflicts of interest in line with our policy available on our website.'</p> <p><b>COMPLETED</b> We think this is sufficiently covered on page 16 and it doesn't fit under the headings on the introduction page.</p>
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06(20) 26/02/20 (27)	EW	<b>Performance report : Q3 2019/20:</b> i. financial figures be linked to strategic projects; and	May 2020	<b>IN PROGRESS</b> Capacity within the Finance Department has been stretched during Q4 19-20/Q1 20-21. During Q1 20-21 this action will be progressed.
	YG	ii. the interim Director of Resources to considers a new registration performance measure		<b>COMPLETED</b> The balanced scorecard proposes a new target which has zero tolerance for tier 1 errors.

### Part 2: Action points from previous meetings which remain outstanding

Agenda Item Number	Lead	Action	Deadline	Progress Updates, Notes and Status
01(19) 13/02/19 (8828)	MB	<b>Standards for optical businesses:</b> consider whether it would be possible to provide further information on the geographical location of those who were more / less likely to register and what implications this might have for public protection	September 2020	<b>IN PROGRESS</b> We are considering this as part of our work to gather improved data on optical businesses. We have now obtained details of all businesses in England that provide NHS services and are developing a database of registered and unregistered businesses as part of our business regulation project.

### Part 3: Action points previously outstanding but now completed

None