

COUNCIL

Actions arising from public Council meetings

Meeting: 13 November 2019 **Status:** for noting

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Purpose

1. This paper provides Council with progress made on actions from the last public meeting along with any other actions which are outstanding from previous meetings.
2. The paper is broken down into 3 parts: (1) action points relating to the last meeting, (2) action points from previous meetings which remain outstanding, and (3) action points previously outstanding but now completed. Once actions are complete and have been reported to Council they will be removed from the list.

Part 1A: Action points from the Council meeting held on 10 July 2019

Ref	by	Action	Deadline	Progress update
08(19) 10/07/19 (14)	AB/MB	Public Perceptions research 2019: i. other data sources to be checked for confirmation that this is accurate '69% have visited an optician in the last two years...'	Nov 2019 Council	COMPLETED: YouGov surveys found that 73% (2016) and 75% (2017) of the population had had an eye test in the last two years. Research we commissioned in 2017 found that 72% had visited an optician in the last two years. These research reports provide confidence that our most recent survey accurately reported the percentage of the population who have visited an optician in the last two years.
10/07/19 (14)	AB/MB	ii. collaborate with other regulators to share resources and explore areas of common interest (such as via the cross-regulatory research group); and	Q3 2019/20	COMPLETED: Together with other regulators, we participated in the PSA's policy and research forum in September. This has been established to enable discussion of areas of common interest and opportunities for joint research. In planning future research, we will consider the potential for collaboration. We also participate fully in the Chief Executive Regulatory Forum, collaborating on a wide range of issues.

Ref	by	Action	Deadline	Progress update
10/07/19 (14)	AB/MB	iii. highlight the link between future questions and the GOC remit on public protection	Q3 2020/21	NOT YET DUE: we will consider this further when we start work on our next public perceptions research.
09(19) 10/07/19 (16)	DS/ KW	FTP Case progression: provide data to Council on the underlying trends and issues causing delays (one third of the oldest cases in hearings are on hold)	Nov 2019 Council	COMPLETED: <ul style="list-style-type: none"> Six were due to linked matters coming through – either more allegations or additional registrants were added to the original cases One was awaiting a court of appeal outcome Two were due to the terminal illness of the registrant's wife One was closed under Rule 16 <p>All outstanding cases are now re-scheduled.</p>
10(19) 10/07/19 (16)	LL	FTP Case progression (budget impact): all future Council papers to include such detail more prominently	Nov 2019 Council	COMPLETED: new paper template (which will be used from Nov 2019) includes a separate 'finance' section.

Part 2: Action points from previous meetings which remain outstanding

Ref	by	Action	Deadline	Progress update
01(19) 13/02/19 (8828)	AB/ MB	Standards for optical businesses: consider whether it would be possible to provide further information on the geographical location of those who were more / less likely to register and what implications this might have for public protection	Q1 2020/21	IN PROGRESS: we are considering this as part of our work to gather improved data on optical businesses. We have now obtained details of all businesses in England that provide NHS services and are developing a database of registered and unregistered businesses as part of our business regulation project.

Part 3: Action points previously outstanding but now completed

Ref	by	Action	Deadline	Progress update
03(19) 13/02/19 (8843)	NE	EDI monitoring report 2017/18: when developing the 2020-23 EDI Strategy, consider the requests from Council	Nov 2019	COMPLETED: these suggestions have been reviewed in preparing the draft provided to Council at its November meeting