Challenges in the workplace

Have you ever felt under pressure to sell a product or provide a service not needed by the patient?

National differences for those who felt under pressure to sell products or services that were not needed:

- Scotland - 38%
- Wales - 35%
- Northern Ireland - 47%
- England - 42%
- Locums - 63% had felt under pressure

"You are assessed by how many people buy glasses or contact lenses after seeing you. The pressure is on you."

Have you ever felt under pressure to meet commercial targets at the expense of patient care?

- Optometrists: 52% had felt under pressure
- Dispensing opticians: 35% had felt under pressure
- Locums: 66% had felt under pressure
47% would feel comfortable raising a concern about poor practice with the GOC

- Comfortable (47%)
- Not comfortable (45%)
- Don’t know (8%)

50% feel confident that the GOC would protect their identity and interests if they raised a concern

Dispensing opticians: 52% confident
Optometrists: 43% confident

“I wouldn’t feel comfortable about going to the GOC. I wouldn’t want to be on the receiving end myself”

52% would feel comfortable raising a concern about poor practice with their employer

- Comfortable (52%)
- Not comfortable (40%)
- Don’t know (8%)

Dispensing opticians: 58% would feel comfortable
Opticians: 48% would feel comfortable

For more information...

These results have been taken from the General Optical Council Registrant Survey 2016, conducted by Enventure Research.

The survey was completed online with an overall sample size of 4,139 registrants of the General Optical Council.

To view the full report, please visit the News and Publications section of the GOC website at www.optical.org