

CHRE Regulators' Performance Review Report

CHRE REPORT COMMENTS	ACTION PLANNED BY GOC IN RESPONSE
Registration	
...we were concerned that conditions imposed by fitness to practise panels do not appear where relevant alongside individual registrants' records	This has now been implemented, and CHRE have been informed.
Fitness to Practise	
Timescales for dealing with cases are generally acceptable, but given the relatively small number of allegations which it receives, the GOC should give consideration to setting more challenging service standards	Part of wider project reviewing GOC-wide service standards
The GOC should also consider adopting a formal IT-based case management system which would assist in the management of cases	Systems are being explored by the Director of Legal & Fitness to Practise and resources have been identified in the 2009-10 budget to fund the IT
There are no internal audits of fitness to practise decisions, so the GOC does not meet the standard in relation to that minimum requirement	Scrutiny function to be considered in 2009-10
We do feel the GOC should consider setting up written guidelines on referral of cases by the Investigation Committee for a final stage hearing	To be completed by end of 2008
Education	
Whilst students' and employers' perspectives are taken into account in assessing courses the GOC recognises that it needs to do more work on gaining patients' perspectives...The GOC might wish to consider, for example, as part of its review of its visit process the proposal that patient groups be invited to join the GOC Panel of Visitors.	Referred to Scheme for Students Registration Working Group for consideration. Any proposals to be taken to Council in March 2009.
Governance	
...the GOC...does not currently use key performance indicators. The GOC indicated that they would consider whether these could provide a useful additional planning tool.	In 2009-10 Business Plan.